

Quality Assurance Analyst

About Skynet

Skynet Healthcare Technologies, Inc. connects Senior Living residents and caregivers through proprietary smart community technologies. Based in Palm Harbor, Florida, Skynet offers life-safety solutions for the entire senior living sphere from independent living to memory care. Our customers rely on our E-Call, RTLS wander management and fall detection systems, using our intelligent wearables that improve staff workflow efficiencies and lead to better outcomes in quality of care. Our unique technology is used throughout the US and Canada. For more information go to www.skynethealthcare.com

Job Summary

The Quality Assurance Analyst is accountable for managing inputs with production team, and monitoring procedures for quality checks and improvement opportunities, while investigating quality problems and proposing solutions. The QA creates and maintains quality manual documentation for internal and external quality processes and facilitate testing activities and execution, while assessing Customer requirements and ensuring they are met in a timely and effective manner.

Required Skills

- 5+ years of experience in Quality Assurance
- Proficient knowledge of IoT and Bluetooth technology
- Manual Testing, UI/UX usability Testing, Defect Management
- White box and Blackbox testing, Test Plan and Test Case Design
- Root Cause Analysis
- Quality Standards and Processes
- Data Analysis and Reporting
- Knowledge of SDLC and STLC
- Proficiency in Agile Methodology
- Excellent Written and Verbal Communication
- Excellent Market Research Skills

Software Program Experience

- Microsoft Visual Studio Team Services
- MS Excel and MS Visio
- Mongo DB
- SQL Server
- Powershell

Education and Certification

Bachelor' Degree in Computer Science, Information System Technology, or Software Engineering Preferred

Driver's License and Passport

Travel

Up to 20%

Benefits

Skynet offers Medical, Life, Dental and Vision insurance; an excellent vacation policy and gym reimbursement; work-life-balance, and great company culture! We're high-tech and fast paced and have a friendly, fun, team environment.